

# ***U-Heights***

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# ***Apartments***

University Heights Apartments

www.uheights.net  
250 Colonnade Drive  
Charlottesville, Virginia 22903  
434- 202-1460 (O)  
434- 202-1461 (F)

November 2017

Dear Residents of U-Heights,

With the temperatures already dipping into the 30s at night, we would like to take this opportunity to review some important winter weather tips with you:

- If you are planning to be away for more than a few days, please be sure that your heat is set at a minimum of 50 degrees. **DO NOT shut off your heat** completely as this may cause pipes to freeze in your apartment. If this should occur, you could be held responsible for any damages.
- If a serious freeze warning is issues, you should open the cabinet doors in your kitchen and bathroom(s) to allow heat to reach the pipes. In very extreme cases, you can also allow the water to drip from your faucets in sinks and the tub.
- In the event, we have snow or ice; our staff will clear and treat the walks and hallways. The parking lot will be plowed after an accumulation of 4 inches or as needed depending on the condition of the roadways.
- Use caution when entering and exiting your building after a snow/ice event until the walkways have been treated.
- **The Colonnade Shuttle DOES NOT run during UVA holidays when there are no classes scheduled.** Please make other transportation plans during these times.

If you should have any questions or concerns regarding these winter weather tips, please give us a call in the leasing office. **The emergency maintenance phone number is 1-866-304-1709 for emergencies after-hours or anytime the office is closed. Please post this number in an easy to find location.**

We would like everyone to have a very safe winter season!

Sincerely,

Tina Adams  
Property Manager  
University Heights